AGENDA

METRO-EAST REGIONAL HUMAN RIGHTS AUTHORITY

REGULAR MEETING OF MAY 9, 2013

I. <u>CALL TO ORDER</u>

- A. Roll Call Determination of a quorum present.
- B. Introductions by Chairperson
- C. Confidentiality statement presented
- D. Changes in Agenda:
 - 1. Does any member or the coordinator wish to change the agenda?
 - 2. Does any guest wish to speak on an agenda item?

II. MINUTES

- A. Corrections or changes for the minutes of the April 11, 2013 meeting?
- B. Approval

III. COMMUNICATIONS:

IV. NEW BUSINESS A. Complaints

13-070-9029 - - a female unit of 20 patients has only one telephone available and this causes many problems including fights on the unit. The second phone was disabled in November and has not been replaced. The allegation states that communication is being impeded and personal safety is at risk.

13-070-9030 - a consumer lost her pass April 10th after a staff member changed her pass level because she spoke to a consumer from a different unit. The consumer stated that levels were only supposed to be reduced if a safety issue exists. The staff accuses her of not following prompts but the consumer does not see it that way.

13-070-9031 - a consumer was physically assaulted and when she attempted to call the appropriate authorities, she was not allowed. The consumer continues to fear for her safety because no action was taken to record or discipline the aggressor.

13-070-9032 - A consumer with mental illness is under court order to take psychotropic medication in the form of an intra-muscular injection every thirty days. After 25 days or so, the medication wears off and symptoms of mental illness reappear causing behaviors that often require hospitalization. During hospital stay, the hospital must take invasive measures including

restraint to administer the medication. The nursing home may be violating the consumer's rights when it fails to adhere to the court order

13-070-9033 - a consumer was restricted when he completed a phone call with his mother. The consumer received a call just before 5 pm regarding his father being hospitalized. At 5 pm. the consumer was told to hang up and he did not. The staff initiated 72 hour restriction while still allowing him to call his mother. The process does not make sense to the consumer and seems he should not have his rights restricted with exception. Also, television rules say that the TV. should remain on the channel that was last being watched by a person who had signed up to view a program. In other words, if the last person signed up for television was watching the cartoon network; that station has to remain on throughout the day until the next sign up period begins. Staff do not awaken consumers who are sleeping when it is time to go to commissary.

V. <u>UNFINISHED BUSINESS</u>

A. Case progress reports

12-070-9034 - Alton Mental Health Center - computer/education

13-070-9001 - Alton Mental Health Center - computer privileges

13-070-9002 - Alton Mental Health Center - rights posted

13-070-9009 - Alton Mental Health Center - least restrictive setting

13-070-9011 - Alton Mental Health Center - will not allow ink pens or pencils -

13-070-9013 - Alton Mental Health Center - medical and dental care

13-070-9019 - Alton Mental Health Center - inadequate treatment (bad documentation)

13-070-9020 - Alton Mental Health Center - cancel meetings, denied razor

13-070-9021 - Willow Rose - deny visitation

13-070-9024 - Alton Mental Health Center posted rights /money

13-070-9025- Touchette Hospital - medication treatment plan, discharge

13-070-9026 - Alton Mental Health Center - pencils

13-070-9027 - Alton Mental Health Center -vegetarian diet

13-070-9028 - Alton Mental Health Center - radio

13-070-9029 - Alton Mental Health Center - communication

B. Reports of Findings:

13-070-9010 - Madison County Housing - eviction.

13-070-9015 - Park Haven - record review & medication

C. Case Closures:

13-070-9005 - Alton Mental Health Center - dental services

13-070-9012 - Alton Mental Health Center - blankets (personal property)

13-070-9022 - Hope Home - misuse of food stamps

VI. ANNOUNCEMENTS AND COMMENTS

A. Set next meeting June 10, 2013 at 7:00 p.m. - Schedule site visits -

VII. <u>ADJOURNMENT</u>